

Reference Lab Results

Quick and easy reference lab results

One simple step to get your samples to the front of the queue

Steps

1. Order the diagnostic test in **VetConnect Plus**

The screenshot shows the IDEXX VetConnect Plus web interface. The top navigation bar includes 'Home', 'Directory of Services', and 'Telemedicine'. The user is logged in as 'Marco Ramirez'. The main content area is titled 'DIAGNOSTICS' and features a search bar for 'patient name, patient ID, veterinarian, requisition #, and/or accession #'. Below the search bar are tabs for 'Reference Laboratory', 'In-house Laboratory', and 'All Veterinarians'. A prominent 'Order New Diagnostics' button is visible.

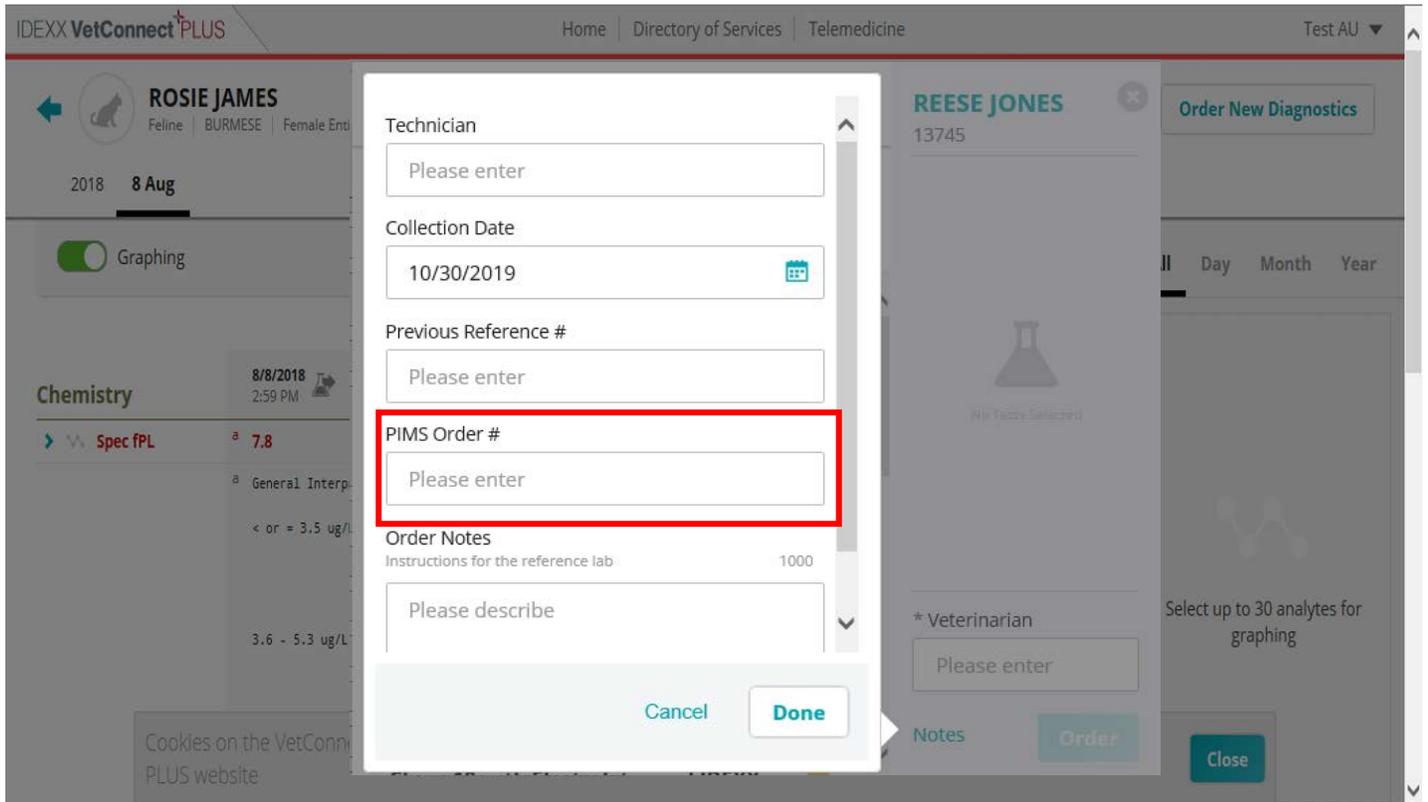
A modal window is open, displaying a list of test options under the heading 'Feline'. The tests listed are:

- IDEXX SDMA® Test (3638)**: 8:00 a.m. | 1 mL serum (preferred) or 1 m... Details
- Amylase and BUN with IDEXX CBC-Select™ (864)**: Amylase, BUN, IDEXX CBC-Select™ 8:00 a.m. | 1 mL serum, 1 mL LTT Details
- Feline Coronavirus and FeLV Add-on (19)**: FeLV antigen by ELISA, feline coronavirus (FCoV) antibod... 2-4 working days | 1 mL serum Details
- HealthChek™ Profile (19999)**: Chem 25 with IDEXX SDMA® Test, IDEXX CBC™ 8:00 a.m. | 2 mL serum, 1 mL LTT Details

The 'HealthChek™ Profile (19999)' test is selected, and a red box highlights the 'Notes' button. The 'Order' button is also visible. The background shows a patient profile for 'REESE JONES' with various lab results and a graphing interface.

Once you have selected the test and completed the rest of the fields; click the [Notes](#) button

- Identify your **PIMS Order #*** and add it to your reference lab order.



- To ensure Reference Laboratory results are delivered directly into Vet Connect Plus it is imperative that the **PIMS Order#** in VC Plus matches the number produced by your PIMS provider. See list below for more detail.

IDEXX Veterinary Software & Services

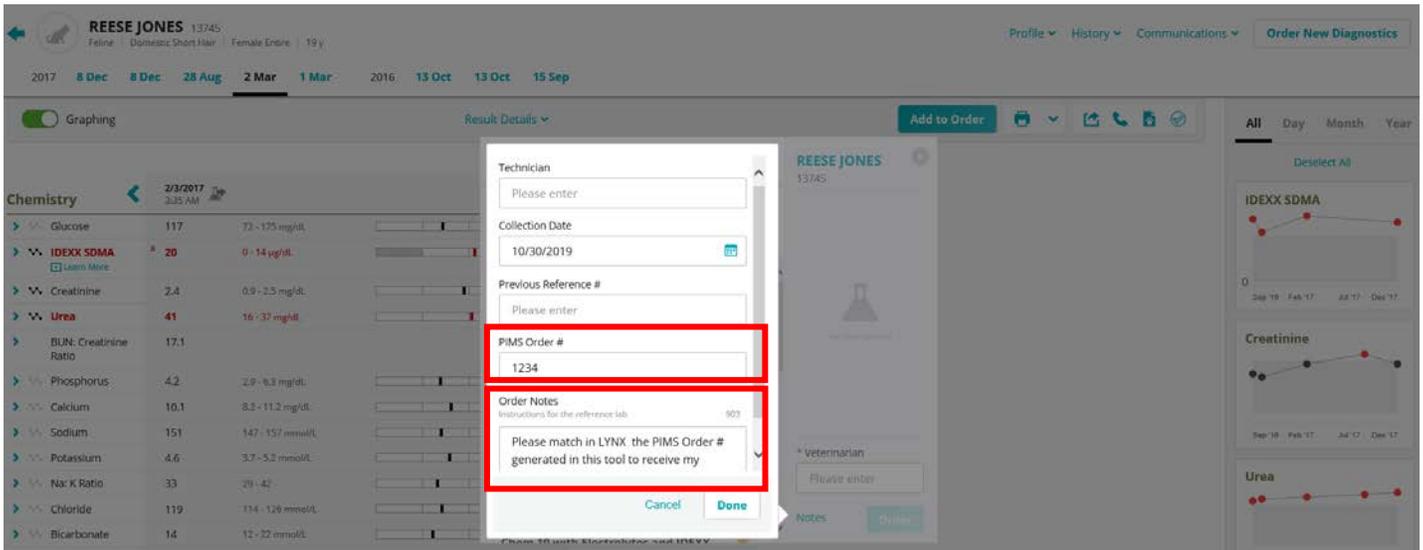
Integration with other PIMS (Practice Management Software)

PIMS Order Number

Company	Software	PIMS Order#	Notes
IDEXX	Cornerstone	Patient ID Number	To ensure Reference Laboratory results are delivered directly into Vet Connect Plus it is imperative that the PIMS Order Number in VC Plus matches the Patient ID Number.
IDEXX	Bee Free	Patient ID Number	To ensure Reference Laboratory results are delivered directly into Vet Connect Plus it is imperative that the PIMS Order Number in VC Plus matches the Patient ID Number
Henry Schein	Rx Works	Patient Number or Visit Number	The number needs to start with either Patient or a Visit number respectively for it to attach correctly. These numbers are shown in the Accession ID field and Lab Request Lookup on the result data
Henry Schein	Vision VPM	Clinical Record Reference Number	The number needs to start with either Patient or a Visit number respectively for it to attach correctly. These numbers are shown in the Accession ID field and Lab Request Lookup on the result data
Henry Schein	Viva VPM	Patient Number or Visit Number	The number needs to start with either Patient or a Visit number respectively for it to attach correctly. These numbers are shown in the Accession ID field and Lab Request Lookup on the result data
Henry Schein	Vetcare	Patient Number or Visit Number	The number needs to start with either Patient or a Visit number respectively for it to attach correctly. These numbers are shown in the Accession ID field and Lab Request Lookup on the result data
EzyVet	EzyVet	Practice Order ID	In order for the returned results to attach correctly the PIMS Order # in Vetconnect PLUS needs to match the Practice Order ID
Open VPMS	Open VPMS	Request No.	To ensure Reference Laboratory results are delivered directly into Vet Connect Plus it is imperative that the PIMS Order Number in VC Plus matches the Request No.
Customer Logic	Customer Logic Vet Software	Order ID	To ensure Reference Laboratory results are delivered directly into Vet Connect Plus it is imperative that the PIMS Order Number in VC Plus matches the Order ID

Note: If your PIMS is not featuring in the list above please contact your Practice Management Software provider for more information.

3.  Confirm your reference laboratory order and press [Done](#)



4. The system will generate the electronic lab submission form for you to print

Pack your sample and call IDEXX on **1300 44 33 99 (Option 1,1)** to book a courier collection

Adding your Number

Your PIMS# will be appear and match in your electronic reference laboratory requisition form



Requisition #114132135
Rosie James

Accession Sticker 1 of 1



114132135

Rosie James

Species: Feline
Breed: Burmese
Gender: Female Entire
Age: 12 y (07/08/2006)

IDEXX Laboratories Rydalmere -

Details

Collection Date: 13/09/2018
Previous Reference #:

PIMS Order #: 1234

Fasted Sample: Yes
Urgent Request: No
IDEXX Advantage: No

Clinical Details

Please match in LYNXX the PIMS Order # generated in this tool to receive my Reference Lab Results

Tests

IDEXX SDMA Renal Screening Panel (IRSP)

This number will help us to allocate the laboratory results to the right patient and increase accuracy in the delivery of your patient results.

Next Steps

The next steps are on us

You will receive your normal notification once your results are ready.

Accuracy in your reference lab results

One simple step to improve accuracy in your delivery results

Steps

1. Identify the patient **Visit ID Number** or **Patient Number** generated in your Veterinary Practice Management Software (PIMS)
2. In **VetConnect PLUS** order your new diagnostic test
3. In **Notes/Instructions** place the **Visit Number** in the **PIMS Order#** field
4. Complete the rest of the fields and click **DONE**
5. The system will generate the electronic lab submission form for you to print
6. Pack your sample and call IDEXX on **1300 44 33 99 (Option 1,1)** to book a courier collection